

**BROCKENHURST PARISH COMMUNITY RESILIENCE
HOUSEHOLD EMERGENCY PLAN**

About your Household Emergency Plan

Keep this plan with your Emergency Kit and make sure everyone in your household knows where it is. Download and complete the plan, discuss it with those you live with, and keep a printed copy somewhere safe and easy to find – particularly during a power cut when you may not have access to the internet.

Review it at least once a year and whenever your household circumstances change.

IN AN EMERGENCY

If the emergency is INSIDE your home

GET OUT • STAY OUT • CALL 999

Leave the property, stay at a safe distance and call 999. Follow the instructions of the emergency services.

If the emergency is OUTSIDE your home

GO IN • STAY IN • TUNE IN

If advised, go indoors and close windows and doors. Stay inside until you are told it is safe to leave. Check that everyone in your household is safe, including pets, and get your Emergency Kit. **Tune in** to trusted sources for information and instructions. Monitor local and national news, local radio and official emergency service and public authority channels.

Stay informed. Stay connected. Stay prepared.

EVACUATION

GET OUT, STAY OUT

If the emergency services or other authorities tell you to evacuate:

Get out, stay out and take others with you.

If it is safe to do so, check on neighbours who may need help. Do not put yourself at risk.

Think in advance about where you would meet other members of your household if you became separated.

Meeting Place 1 – Near Home

Location: _____

Meeting Place 2 – Further Away

Location: _____

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OUT-OF-AREA CONTACT

Choose a friend or relative outside the local area who everyone in your household can contact to confirm they are safe.

Name: _____

Telephone: _____

Always follow emergency service advice about evacuation and when it is safe to return home.

IMPORTANT CONTACT NUMBERS

Service	Number
Emergency services – Police, Fire, Ambulance	999
NHS non-emergency	111
Police non-emergency	101
Power cut	105
Gas emergency	0800 111 999
Floodline	0345 988 1188
GP	_____

OTHER IMPORTANT CONTACTS

Include family members, schools or childcare, employers, carers, healthcare contacts or anyone else you may need to contact.

Name / Organisation	Mobile	Landline	Other contact

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Name / Organisation	Mobile	Landline	Other contact

NEIGHBOURS YOU MAY WANT TO CHECK ON

If it is safe to do so, checking on neighbours can be an important part of community resilience. Only record details with their knowledge and agreement.

Name	Address	Landline	Mobile

MEDICATION

Keep a current record of essential medication. This information is personal, so keep your plan securely.

Medication		Dose	How often	Who takes it

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RADIO

Make a note of the radio stations and frequencies you use for local or national information.

BBC Radio Solent: 96.1 FM / DAB

Other useful stations: _____

INSURANCE DETAILS

Insurance company	Telephone	Policy number

UTILITIES

Familiarise yourself with the location of the main water stopcock, gas isolation valve and electricity isolation switch.

Only turn off utilities if it is safe to do so and you have been advised or it is necessary to protect your home.

Utility	Location
Water stopcock	
Gas isolation valve	
Electricity isolation switch	

Do not attempt to reconnect the gas supply yourself. Gas work must be carried out by a qualified engineer.

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BE PREPARED – YOUR EMERGENCY KIT

Consider what you and your household might need during an emergency lasting a few days.

Keep your kit somewhere **safe, accessible and preferably in a waterproof container or bag.**

Check it regularly and replace food, medicines and batteries when necessary.

Essential items

- ☐ Bottled water
- ☐ Non-perishable food
- ☐ Essential medicines
- ☐ First-aid kit
- ☐ Torch and spare batteries, or wind-up torch
- ☐ Battery or wind-up radio
- ☐ Mobile phone charger and portable power bank
- ☐ Wet wipes and hand sanitiser
- ☐ Essential contact details
- ☐ Important documents and copies of insurance details
- ☐ Spare house and car keys
- ☐ Baby supplies, where required
- ☐ Pet food and essential pet supplies

Useful additions

- ☐ Cash and bank card
- ☐ Warm clothing and spare clothes
- ☐ Blankets
- ☐ Spare glasses
- ☐ Personal hygiene items
- ☐ Notebook and pen
- ☐ Whistle

Your household. Your plan. Your preparedness.